

Local Challenge 5: “To have housing pathways agreed or in development with each key partner and client group that include appropriate accommodation and support”

Area of Assessment	Key Elements	Areas to Consider
We have housing pathways agreed or in development with each key partner and client group that include appropriate accommodation and support	A. Evidence based pathways	<ol style="list-style-type: none"> 1. Customers at risk of homelessness or who are homeless have an appropriate pathway plan in place 2. Pathway is informed by thorough on-going assessment of local need and revised to respond to emerging needs (Link to Local Challenge 8)
	B. Partner organisations engaged in facilitating pathways	<ol style="list-style-type: none"> 1. Staff working in other voluntary and statutory services (including healthcare, prison, police, Youth Offending Team, probation, Adult Services, Children’s Services etc.) have a basic understanding of homelessness issues and how to signpost into local pathways (Link to Local Challenge 2) 2. Local voluntary and statutory services are briefed on what the local pathways are for various customer groups 3. Agreed written protocols are in place (or in development) and regularly reviewed to underpin partnership working in order to prevent customers losing accommodation whilst in hospital prison or local authority care and to ensure customers can return home or have a suitable offer of accommodation upon discharge/release 4. Local floating support provision is available across all tenure types and referrals are being prioritised appropriately
	C. Appropriate support to access accommodation	<ol style="list-style-type: none"> 1. Single access point/gateway into all supported accommodation services where practicable 2. Move-on arrangements with supported housing providers are in place including appropriate supported housing panel/meeting to ensure best use of supported accommodation within the district
	D. Flexible approach to pathway support.	<ol style="list-style-type: none"> 1. Continuation of support for customers who lose or are asked to leave supported accommodation including support to return in a planned way. 2. Scope to deliver personalised pathways/budgets for individuals who require a different approach (complex and multiple needs) – to prevent repeat homelessness and ensure that there can always be a route back into services 3. Employment, education and training options advice and support is available to all customers through referrals/signposting 4. Support plans regularly reviewed to ensure they identify and meet customers’ changing support needs